

## including

# ROUND TABLE DISCUSSION WITH THE HOSPITALITY EXPERTS AND STAKEHOLDERS



Pre-registration deadline is 15.05.2025..

Use QR code OR active link for registering

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**TO PRE-REGISTER** 

"Horizontal VET Capacity Building for internationalisation and modernisation including innovation, digitalisation and sustainability by methodology transfer and exchange of good practices"



#### LINK FOR ONLINE PARTICIPANTS:

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ONLINE



## **Hosting Organisation:**

## HOTEL SCHOOL Hotel Management College www.hotelschool.lv

## "CB-VET plus" Project Partners:

- HOTEL SCHOOL Hotel Management College (Latvia).
- Italian Hospitality School SRL (Italy),
- National University of Food Technologies with Volyn Professional College (Ukraine),
- Don Bosco Youth Educational Center (Ukraine).













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## Conference Agenda 19.05.2025.

Riga time zone

Conference Venue Address: <u>Tribe Riga City Centre Hotel</u>, Room "President" Krišjāṇa Valdemāra Street 23, Rīga, LV-1010

10:30-11:00	ARRIVAL, SIGNING THE PARTICIPANT LISTS
	At the conference venue at Tribe Riga City Centre Hotel, Room "President"
	Krišjāņa Valdemāra Street 23, Rīga

11:00 - 13:30: PART I

#### 11:00-11:10 WELCOME SPEECH AND CONFERENCE AGENDA

Mg. edu **Julija Pasnaka**, Chair of the Board, Head of the HOTEL SCHOOL Hotel Management College (Latvia)

# 11:10-11:20 INTRODUCTION TO THE PROJECTS, PROJECT PARTNERS AND THE PROJECT RESULTS:

- Project "CB-VET plus" No. 101129249 "Horizontal VET Capacity Building for internationalisation and modernisation including innovation, digitalisation and sustainability by methodology transfer and exchange of good practices"
- Project No: 2024-1-ES01-KA220-VET 000244025 "MR-Preculinary: Learning Culinary Pre-Elaboration Techniques Using Mixed Reality
- Project No: 2024-1-TR01-KA220-VET-000245625 ""Master Chef Simulator: Sustainable Gastronomy Training Through VR"

Speaker: Mg. paed, MIB **Olga Zvereva**, Chair of the Council, Development Director, lecturer, HOTEL SCHOOL Hotel Management College (Latvia, Riga)

**11:20-11:35 TECHNOLOGY AND HUMANITY**: a balance between automation and empathy for a human factor business based.

Speaker: **Danilo Di Pasquale**, Hotel Business Developer, Suite24, (Italy, Teramo)

**11:35-11:45 TOYOTA HOTEL:** Hospitality inspired by Toyota Production System

Speaker: **Danilo Di Pasquale**, Hotel Business Developer, Suite24, (Italy, Teramo)

11:45-12:05 Digital and Sustainable Development of Vocational Education in Times of Crisis (Case of Ukraine).

Speaker: **Yuliia Remyha, PhD**, Associate Professor, Private Higher Education Institution «European University», (Ukraine Kyiv)

12:05-12:20 AI AUTOMATION IN HOTELS: THE CASE OF GRAND PALACE HOTEL

Speaker: Alina Skopinova. HOTEL SCHOOL Hotel Management College (Latvia).

- 12:20-12:30 **TECHNICAL BREAK**
- 12:30-12:45 USAGE OF AI TECHNOLOGIES FOR IMPROVING KITCHEN MANAGEMENT SYSTEM IN LOCALE RESTAURANT

Speaker: Dans Flors. HOTEL SCHOOL Hotel Management College (Latvia).

12:45-13:00 INVESTIGATING THE IMPACT OF AI POWERED SERVICE ROBOTS ON CUSTOMER SATISFACTION IN HOSPITALITY INDUSTRY: A STUDY ON LIDO RESTAURANT IN LATVIA

Speaker: Kushani Ranagana Jayaweera. HOTEL SCHOOL Hotel Management College.

13:00-13:15 AI -POWERED HOTEL MANAGEMENT: A CASE STUDY OF ALEGRIA MARIPINS HOTEL SPAIN

Speaker: **Samid Aliyev.** HOTEL SCHOOL Hotel Management College (Latvia).

13:15-13:30 THE IMPACT OF AI ON HOTEL OPERATIONS OPTIMIZATION AND ENHANCEMENT OF CUSTOMER SATISFACTION AT RADISSON BLU LATVIJA CONFERENCE & SPA HOTEL

Speaker: **Devanath Mankara Dileepkumar.** HOTEL SCHOOL Hotel Management College (Latvia).













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13:30-14:00	LUNCH AND COFFEE BREAK WITH NETWORKING
	14:00 - 17:00: PART II
14:00-14:15	TECHNICAL SET-UP FOR THE PART II
14:15-14:25	AI IN HOSPITALITY AND EDUCATION: READINESS FOR TWIN TRANSITION. impact by the CB-VET project on the stakeholders. A Case of Italy.
	Speaker: <b>Dr. Neno Gabelia</b> , Head of Study Department, ITALIAN HOSPITALITY SCHOOL (Italy)
14:25-14:35	AI IN HOSPITALITY AND EDUCATION: READINESS FOR TWIN TRANSITION. impact by the CB-VET project on the stakeholders. A Case of Ukraine, VPC.
	Speaker: <b>Viktoriia Kavara</b> , lecturer, project manager Volyn Professional College NUFT (Lutsk, Ukraine)
14:25-14:35	AI IN HOSPITALITY AND EDUCATION: READINESS FOR TWIN TRANSITION. impact by the CB-VET project on the stakeholders. A Case of Ukraine, Don Bosco.
	Speaker: <b>Mariia Bodnar</b> , project manager, Head of Study Department, Don Bosco (Lviv, Ukraine)
14:35-14:55	ROUND TABLE DISCUSSION WITH THE HOSPITALITY STAKEHOLDERS
	Question: the challenges and opportunities from the use of AI in the hospitality and education - how to proceed and understand each other Question set
14:55-15:10	Technical Break
15:10-16:50	Research by the Students "Al Transformation in the Hospitality", 15 minutes for each student. Participants to be precised,
	Speaker: <b>Jekaterina Korjuhina, Mg. philol., Mg. oec., senior lecturer, researcher, the HOTEL SCHOOL Hotel Management College (L</b>













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# 16:50-17:00 PARTICIPANT SURVEYS ALL PARTICIPANTS

Issuance of the certificates and diplomas.

Networking with the industry professionals, graduates and students. All participants. Participants will receive a certificate of participation after the conference. Attendees will receive a certificate of attendance after the conference. Summary and closing part for the conferenced.

The VET CAPACITY BUILDING PROJECT is aimed at building capacity and fostering internationalisation and modernisation of the VET providers from Western region of Ukraine, Latvia and Italy to strengthen private public cooperation, improve quality and responsiveness of VET to economic and social developments aligning VET provision to local, regional and national development strategies in the areas of VET teachers/trainers professional development, innovation in VET and development of green and digital skills of the project stakeholders for the twin transition by methodology transfer and practical trainings delivered from the two experienced European VET providers.

PLEASE FILL IN THE SURVEY HERE

























